



Quality Policy

Agilyx Group is a professional services consultancy group within the ERP industry. Our strategic direction is to provide quality professional services consultancy and create products that deliver real benefit across every country in which we operate. This policy is appropriate to our purpose and context, supports our strategic direction, and provides the framework for setting and reviewing our quality objectives. Top management is committed to:

Meeting requirements

Satisfying our customers' requirements and all applicable statutory and regulatory requirements.

Customer focus

Understanding our customers' needs and enhancing their satisfaction.

Quality culture and ethical behaviour

Promoting a quality culture and ethical behaviour throughout the organisation.

Our people

Ensuring our people are competent and understand how their work contributes to the effectiveness of our quality management system.

Process and risk-based approach

Managing our activities as interconnected processes and addressing the risks and opportunities that affect our ability to meet requirements.

Evidence-based decisions

Analysing and evaluating relevant data and information to inform decisions about our quality management system.

External providers

Ensuring that externally provided processes, products and services meet our requirements.

Continual improvement

Continually improving the suitability, adequacy and effectiveness of our quality management system.

Communication and review

This policy is maintained as documented information, communicated to and understood by our people, and available to relevant interested parties through our website and intranet. Quality objectives consistent with this policy are maintained in QMF17 Quality Objectives. Top management reviews this policy annually to confirm it remains suitable.

Authorised by: Harpal Mattu
Position: Managing Director
Date Approved: 12 October 2026

Signature:
Next Review Date:

Signed by:

E591C26C9471413...
12 October 2026