

Customer success story:

Full steam ahead with Whitehaven Coal

The Customer

Whitehaven Coal is the leading Australian producer of premium-quality coal and the dominant player in Australia’s only emerging high-quality coal basin. They help power developed and emerging economies in Asia, where there is a strong and growing demand for coal, particularly for use in high-efficiency, low-emissions, coal-fired power stations.

They operate four mines in the Gunnedah Coal Basin of New South Wales. Their operating mines are complemented by two high-quality, near-term in-development mines in Vickery, near Gunnedah, and Winchester South in Queensland’s Bowen Basin.

Over their 20+ year history, they have developed a reputation for excellence in project delivery, safe operation, and targeted investment in the local economy and community.

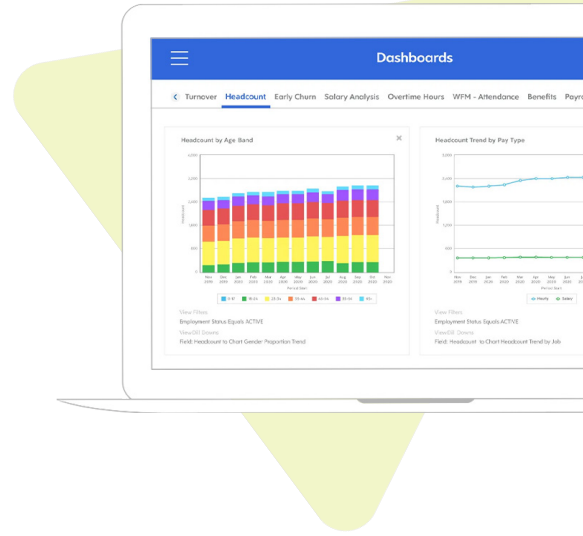
Whitehaven Coal’s purpose is to support and sustain regional communities by exporting high-quality thermal and metallurgical coal from Australia to the world. They are proudly Australian, and around 75% of their 2,500-strong workforce lives in the communities around their mine sites.

They believe in helping communities grow and ensuring that benefits flowing from their operations are seen and felt locally.

The Challenge

Whitehaven Coal’s fundamental challenge was one of information integration. They had a payroll system, Pulse, but the information from it — specifically leave balances — wasn’t flowing through into their HCM system, Ceridian Dayforce. They also had an Access Control and Learning Management system, Pegasus, but neither the information in Pulse nor the information in Ceridian Dayforce was flowing through to the respective systems.

These siloed data warehouses meant Whitehaven lacked a comprehensive picture of the state of their workforce, creating duplication in tasks and inputs, ongoing need for manual data entry, and making truly data-driven decision-making next to impossible.



Client name
Whitehaven Coal

Industry
Mining

Company Size
1,001 – 5,000

Headquarters
Australia (Sydney, NSW)



Payroll



Award Interpretation



Integration



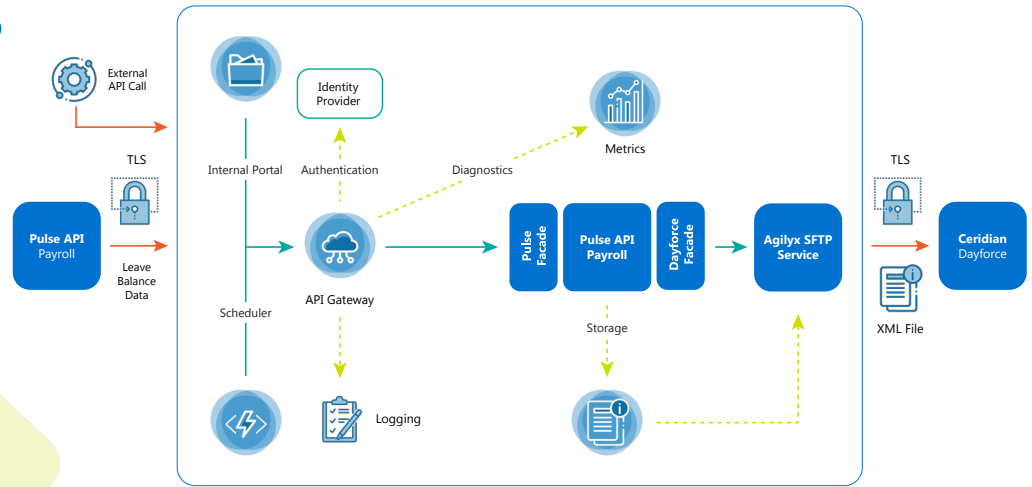
Automation



The Results

“Agilyx has been great to work with. They went through a thorough process to understand the business requirements and delivered on those requirements.”

— Chris Cundy, Project Manager – Human Resources



Key takeaways from the project



Reduced manual data manipulation



Reduced duplication of processes and data loading



Significant increase in availability and accuracy of insights



Accuracy of people data

Contact Agilyx

Australia

info.au@agilyxgroup.com
+61 2 8047 6300

New Zealand

info.nz@agilyxgroup.com
+64 4 903 5390

Asia

info.asia@agilyxgroup.com
+65 6284 1925

North America

info.na@agilyxgroup.com
1-855-4-AGILYX

United Kingdom

info.uk@agilyxgroup.com
+44 (0)1628 637266

Africa

info.za@agilyxgroup.com

Germany

info.de@agilyxgroup.com

Visit us at <https://agilyxgroup.com>

The Solution

The Agilyx Integration Machine (AIM) was recommended as the best path forward for Whitehaven Coal. AIM is an Integration Platform as a Service (iPaaS) developed by Agilyx to provide a foundation for building and deploying integrations within the cloud. With AIM, Agilyx can develop, secure and govern integration flows that connect applications in the cloud or on-premises and then deploy them without customers needing to install or manage any hardware or middleware.

The project was run in two phases:

1. In phase 1, Pulse was connected to Ceridian Dayforce to allow one-way flows of employee leave balances.
2. In phase 2, Ceridian Dayforce was connected to Pegasus to allow both simple and complex employee onboarding and exiting processes, as well as information, to flow seamlessly between the systems.