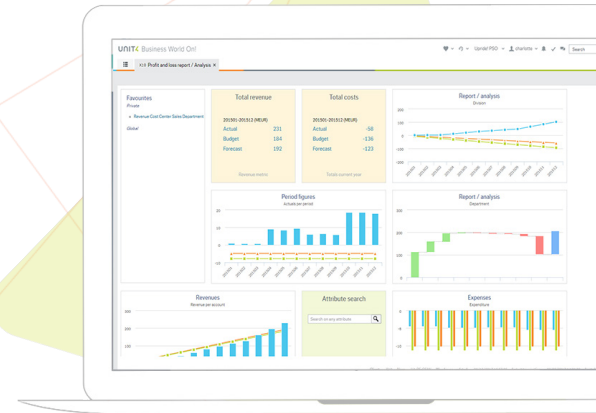




Customer success story:

Unit4 ERP enhances ERP solution for The Salvation Army



The Challenge

The Salvation Army is a worldwide Christian church and registered charity offering practical support and help to people of all ages, backgrounds and needs. Demand for their services is rising and the not-for-profit organisation faces continuing pressure to keep tight control expenditure while maximising business, operational and financial efficiency.

The transformation project is aimed to reduce administrative costs, reliance on paper-based systems and duplication of tasks while streamlining core business and finance processes. This will ensure that as big a percentage as possible of donations is invested into the vital work the organisation undertakes and that The Salvation Army continues to grow and reach more communities

The Solution

The choice of technology is crucial in helping the organisation tackle both internal and external change pressures and meet its objectives as Lieutenant Colonel Alan Read for The Salvation Army commented: "Having used Unit4 ERP for over 15 years, we recognise the value of such an agile, user friendly and functionally comprehensive solution. During this time we have experienced quite marked changes in how we operate and the Unit4 ERP solution enables us to adapt our business to these changes seamlessly, quickly and with minimal disruption and we are keen to build on this success and responsiveness going forward."

Customer Name

The Salvation Army Australia

Industry

Not-for-profit Organisation

Company Size

950+

Headquarters

Sydney, Australia



Finance



Procurement



The Results

“Having used Unit4 ERP for over 15 years, we recognise the value of such an agile, user friendly and functionally comprehensive solution.”

- Lieut-Colonel Alan Reed, The Salvation Army Director

Key takeaways from the project



Reduced administrative cost and reliance on paper-based systems



Over 3,000 employees will access information generated



Enhance and extend use of ERP solution



Large organisation with complex processes

Final Summary

Unit4 has announced recently increased investment in solutions that are role-based and capitalise on the latest social, mobile, analytics and cloud technologies. The Salvation Army is also forward thinking in its approach to technology so this project is designed to harness these enhancements and empower its teams with Unit4 ERP's new functionality, which will deliver the quality of data they require, when they need it, helping them to work smarter and more effectively to help people in need.

Lieutenant Colonel Read concluded: “Unit4’s investment in digital is aligned to our strategy for the future and with Unit4 ERP we have a future-proofed solution that will continue to grow and adapt with us without compromising on the quality of finance and business data we need to understand our performance and ensure accurate and timely decision making for the good of the communities we work with and for.”

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