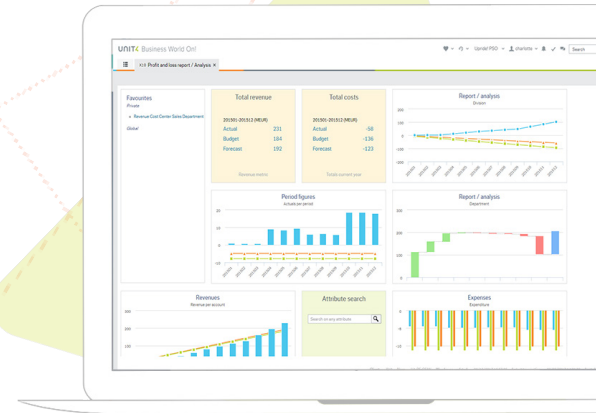


Customer success story:

Kiwibank makes the move to independent financial management



The Challenge

In 2002, Kiwibank was created as a subsidiary of New Zealand Post, and was migrated to the Unit4 Business World (UBW) ERP system as part of the NZPost Group in 2014.

Since then, Kiwibank has undergone business changes which required their financial records to be independent from the NZPost Group. A project was undertaken in 2020 with Agilyx to migrate Kiwibank into its own independent environment.

Kiwibank's goal was to redevelop their interfaces to run directly between their network and their UBW environment (without routing via the NZPost network) and to implement new solutions for exchange rate management, electronic supplier invoice processing and data warehousing.

The Solution

Migrating Kiwibank to its own Unit4 environment, giving them autonomy and control over their finance system.

Customer Name

Kiwibank

Industry

Finance

Company Size

2,500+

Headquarters

Wellington, New Zealand



Finance



Procurement



The Results

“Our new and independent ERP system has streamlined the way we support the business and freed the team up to focus on providing further value deeper into the business.”

*- Blair Bradley, Head of Finance -
Operations and Expenditure, Kiwibank*

Key takeaways from the project



400% reduction in
system down time



60% decrease in time
spent looking after
stack

Final Summary

Agilyx was able to deliver a completely independent ERP solution for Kiwibank, giving them full control over their systems. This was achieved without downtime or adverse user impact, and without any manual requirements of recreating configurations or reloading transactions.

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