Customer success story:

Currie & Brown strengthen internal engagement and decision making across their global business

The Customer

Currie & Brown is a leading global asset management and construction consultancy, offering project management, cost management and advisory services across both the public and private sectors. With principal offices in London, Dubai, Hong Kong, Mumbai, New York and Shanghai, their 2,000+ people operate throughout the Americas, Asia- Pacific, Europe, India and the Middle East.

The Agilyx and Currie & Brown Relationship

Agilyx delivered a truly global, follow-the-sun Client Application Success Package to Currie & Brown for their Enterprise Resource Planning (ERP) solution. As Currie & Brown have grown, so has their global user pool, now sitting at over 2,000 users. Agilyx became part of the Currie & Brown family to help them realise the value of a robust finance and planning system that can not only aid but also support data-driven decision making — all while automating business processes and delivering a responsive and effective enrichment.
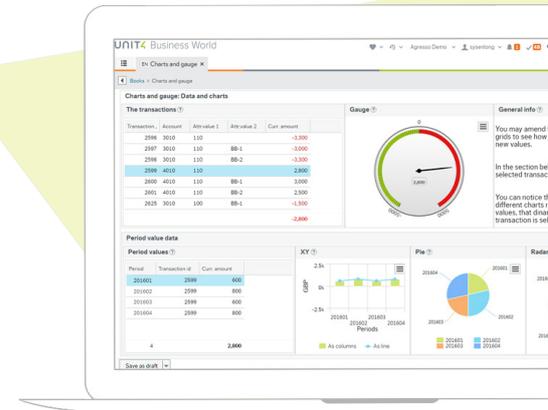
Currie & Brown required a single, unified ERP solution that would be available any time and anywhere to its 2,000+ users across the globe. The solution- and services provider needed to be multi-lingual as users would be working in both English and Mandarin.

n addition, they required a partner who could innovate and offer a high-quality and truly consistent user experience, regardless of where their people were located. The Agilyx Group has an enviable record of supporting global enterprises in the management of their ERP platforms, which made us stand out of the crowd.

The Agilyx Group team, already working with Currie & Brown in Asia, collaborated at an executive level to create a truly global offering that could be deployed with minimal disruption and maximum impact.

Working in partnership with Currie & Brown, Agilyx have transformed 2 Unit4 ERP instances in 2 locations into a single, unified global instance and solution and mobilised a multi-lingual support team based in the UK, Australia, New Zealand, Singapore, Malaysia and North America to follow the sun and provide an always-on service where consistency, collaboration and innovation were ever-present.

Thanks to the smooth transition to a global success model, Currie & Brown now see Agilyx as part of their team. This is a true testament to the collaboration, engagement and relationships that have been built throughout the deployment of their 'new world'. The continued partnership will bring this to the next level, and everyone involved is excited and invigorated by what's coming down the line.

Customer name
Currie & Brown

Industry
Asset Management & Construction Consultancy

Company Size
2,000+

Locations
- London, UK
- Dubai
- Hong Kong
- Mumbai
- New York
- Shanghai

"Agilyx have evolved into a truly strategic partner for Currie & Brown."

– Chris Balmbro, Group IT Director, Currie & Brown

Operating several instances of Unit4 ERP created and compounded multiple issues for Currie & Brown including:

- Increasing difficulty in providing a single source of truth
- Decreased collaboration and knowledge-sharing across the group
- Requirements for multiple personnel to be deployed in the same role
- Lack of consistency in group processes and procedures
- Manual manipulation and extraction of data to provide meaningful group reporting
- Inconsistent and disparate onboarding processes for new users

The Results

What the client achieved

A unified global solution

A consistent, quality, global knowledge base

Decreased time-consuming administration

A single source of truth

An efficient and high-quality, single provider support service

Key takeaways from the project

#1 – Unified Solution

Previously, Currie & Brown did not have the ability to take full advantage of what Unit4 ERP has to offer as a single platform. Now their instance is unified, they have gained a solid foundation for business operations, cost savings and consistency throughout the group.

#2 – Improved Onboarding and Access Control

Now when Currie & Brown have a new resource, the Agilyx team seamlessly takes over to onboard the resource, give the right levels of access, and introduce them to the solution, making the onboarding process 50% more efficient.

#3 – Greater Visibility & Reporting

With one instance providing data from one database, Currie & Brown have improved their ability to utilise true data-driven decision making while being safe in the knowledge that their solution is fully supported globally so technical issues will not create operational inefficiencies.

Contact Agilyx

Australia
info.aus@agilyxgroup.com
+61 2 8047 6300

New Zealand
info.nz@agilyxgroup.com
+64 4 903 5390

Asia
info.asia@agilyxgroup.com
+65 6284 1925

North America
info.na@agilyxgroup.com
1-855-4-AGILYX

United Kingdom
info.uk@agilyxgroup.com
+44 (0)1628 637266

Africa
christo.erasmus@agilyxgroup.com

Visit us at **www.agilyxgroup.com**