

Customer success story:

Kiwibank makes the move to independent financial management

Client name

Kiwibank

Industry

Finance

Company Size

2500+

Headquarters

Wellington, NZ

The Challenge

In 2002, Kiwibank was created as a subsidiary of New Zealand Post, and was migrated to the Unit4 Business World (UBW) ERP system as part of the NZPost Group in 2014.

Since then, Kiwibank has undergone business changes which required their financial records to be independent from the NZPost Group. A project was undertaken in 2020 with Agilyx to migrate Kiwibank into its own independent environment.

Kiwibank's goal was to redevelop their interfaces to run directly between their network and their UBW environment (without routing via the NZPost network) and to implement new solutions for exchange rate management, electronic supplier invoice processing and data warehousing.

The Solution

Migrating Kiwibank to its own Unit4 environment, giving them autonomy and control over their finance system.



The Results



**400% reduction
in system down
time**



**60% decrease in
time spent looking
after stack**

What are the key takeaways from the project?

Kiwibank have seen significant results in reduced system unavailability and time consuming processes.

Final summary

Agilyx was able to deliver a completely independent ERP solution for Kiwibank, giving them full control over their systems. This was achieved without downtime or adverse user impact, and without any manual requirements of recreating configurations or reloading transactions.

"Our new and independent ERP system has streamlined the way we support the business and freed the team up to focus on providing further value deeper into the business."

*Blair Bradley, Head of Finance -
Operations and Expenditure, Kiwibank*

About Agilyx

Agilyx delivers unmatched business transformation solutions through the implementation of our leading-edge ERP, PSA, and HCM products and world-class services. Whether we're implementing your business solution or providing a full system analysis, we're driven to deliver valuable, long-term solutions matched with a world-class customer services team – helping people transform the way they do business.

To learn more,
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